

# **Report to Housing Select Committee**

**Date of meeting: 16<sup>th</sup> June 2015**

**Portfolio: Housing – Cllr David Stallan**

**Subject: Communities Directorate's Housing Service Strategy on Energy Efficiency**

**Officer contact for further information: Haydn Thorpe (01992 564162)**

**Alan Hall – Director of Communities (01992 564004)**

**Committee Secretary: Mark Jenkins (01992 564607)**



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## **Recommendations/Decisions Required:**

That the Housing Scrutiny Select Committee considers and endorses the Communities Directorate's Housing Service Strategy on Energy Efficiency, attached as an appendix, and provides any comments to the Housing Portfolio Holder for incorporation.

## **Report:**

1. The Communities Directorate's Housing Service Strategies were originally produced more than 15 years ago in accordance with an agreed standard framework, and have since been updated. The Strategies give more detail than the Council's main Housing Strategy on the various housing services provided. In total, 17 Housing Service Strategies have been produced to date, covering:

Equality and Diversity	House Sales and Leasehold Services
Rent Arrears	Rent Collection and Administration
Homelessness	Under-occupation
Housing Information	Tenant Participation
Private Rented Sector	Older Peoples' Housing Services
Housing Allocations	Housing Advice
Empty Council Properties	Energy Efficiency
Anti-Social Behaviour	Harassment
Housing and Neighbourhood Management	

2. The Strategies are produced to a common format that sets out how individual housing services will be delivered. They assisted the Housing Directorate in achieving the Customer Service Excellence award and ISO 9001:2008 Quality Accreditation, and have been important to meeting the minimum requirement for Housing Related Support (formerly Supporting People) funding under the conditions of the contract.

3. The Housing Select Committee is asked to consider and endorse the updated Communities Directorate's Housing Service Strategy on Energy Efficiency attached as an appendix to the report, and provide any comments to the Housing Portfolio Holder for incorporation.

**Reason for decision:**

The former Housing Scrutiny Panel reviewed all Housing Directorate Service Strategies on a three-yearly basis. They assisted the Housing Directorate in achieving the Customer Service Excellence award and ISO 9001:2008 Quality Accreditation, and have been important to meeting the minimum requirement for Housing Related Support funding under the conditions of the contract.

**Options considered and rejected:**

Not to review the Housing Service Strategy on Energy Efficiency.

**Consultation undertaken:**

The Tenants and Leaseholders Federation were consulted on the Strategy at their meeting on 22<sup>th</sup> April 2015 and stated their support for the Directorate's approach of maximising the external funding available to provide energy efficiency measures for the benefit of Council tenants and leaseholders.

**Resource implications:**

Budget provision: N/A

Personnel: N/A

Land: N/A

Community Plan/BVPP reference: N/A

Relevant statutory powers: As set out in the Strategy

Background papers: N/A

Environmental/Human Rights Act/Crime and Disorder Act Implications: As set out in the Strategy

Key Decision reference: (if required) N/A None

## Appendix